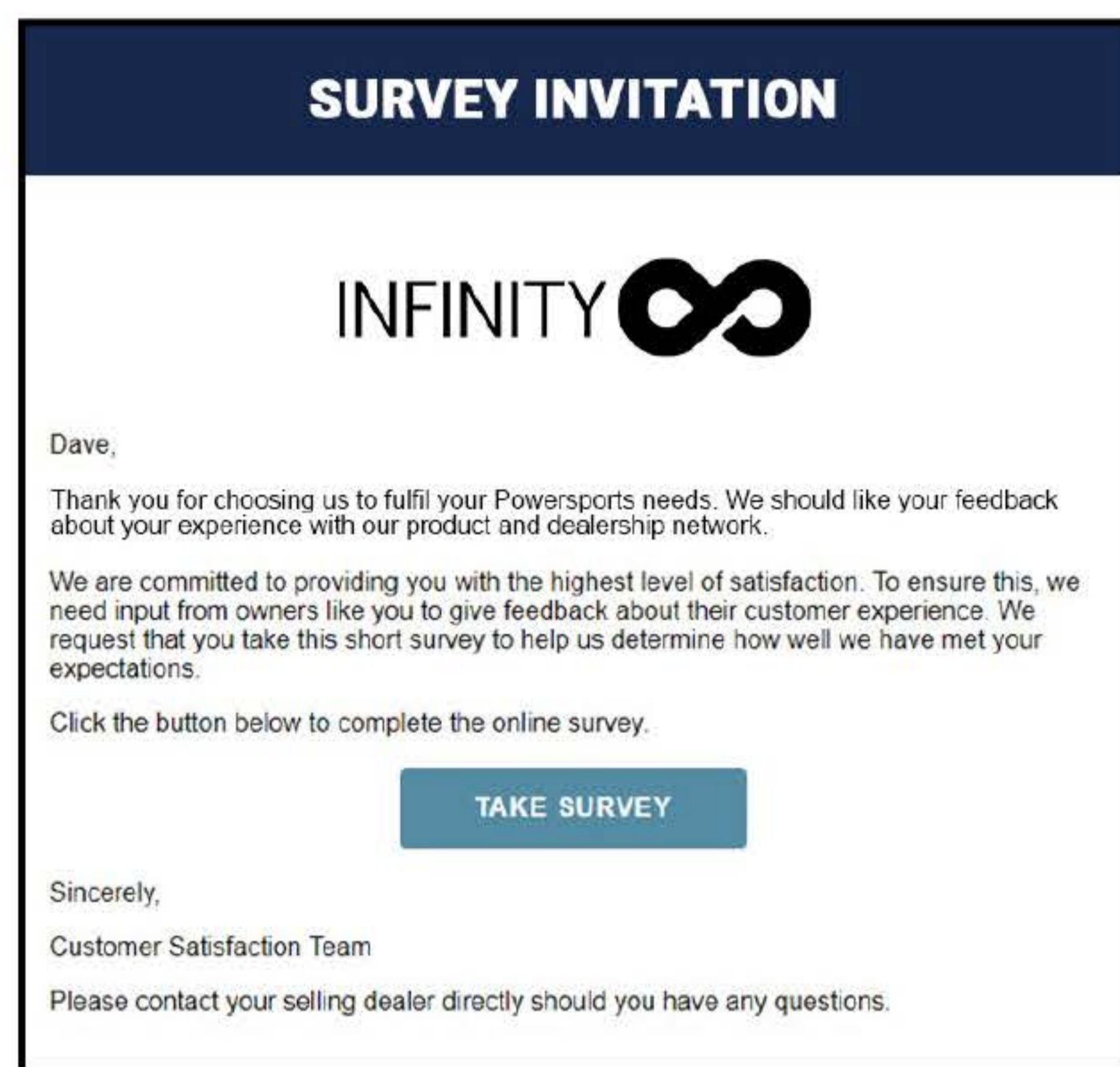


ELEVATING THE OWNER JOURNEY WITH AIMBASE CX

Customers expect more than a transaction – they expect connection. Aimbase CX helps OEMs deliver a seamless, data-driven ownership journey, building loyalty, resolving concerns quickly, and turning satisfied owners into advocates.

Consistency builds trust. Owners should hear from your brand at key milestones without feeling overwhelmed. Aimbase CX automates communications and surveys so timing feels natural, relevant, and aligned with their journey, from day one through repurchase.



CUSTOMER EXPERIENCE SURVEYS

- Dealer Sales Experience
- Product Experience
- Warranty Service Experience
- NPS



DRIVING GROWTH

- Increases repurchase rates
- Unlocks organic marketing through verified ratings and reviews.
- Elevates reputation and credibility.



OPERATIONAL EXCELLENCE

- Reduces manual effort with automation.
- Improves response speed with alerts.
 - Completed and upcoming surveys, hot alerts, and perfect score.



AMPLIFYING REACH

- Improve search rankings
- Use customer surveys for organic social proof to influence new buyers.
- Celebrates dealer/product success stories.